Your summary of benefits

Anthem

Anthem® Health Plans of NH, INC. (DBA Anthem® Blue Cross and Blue Shield)

Your Contract Code: 771T

Your Plan: Anthem Preferred Blue PPO SOS 4000/10%/4500 Rx 10/30/60 – HRA Copay Plan

Your Network: Preferred Blue PPO

Visits with Virtual Care-Only Providers	Cost through our mobile app and website
Primary Care, and medical services for urgent/acute care	$20 copay per visit medical deductible does not apply (copay is waived for members up to age 19)
Mental Health & Substance Use Disorder Services	$20 copay per visit medical deductible does not apply (copay is waived for members up to age 19)
Specialist care	$50 copay per visit medical deductible does not apply

Covered Medical Benefits	Cost if you use an In-Network Provider	Cost if you use an Out-of-Network Provider
Overall Deductible	$4,000 person / $8,000 family	$4,000 person / $8,000 family
Overall Out-of-Pocket Limit	$4,500 person / $9,000 family	$9,000 person / $18,000 family
Pharmacy Out-of-Pocket Maximum *The out-of-pocket costs you pay for prescription drugs obtained at a pharmacy will apply to a separate Pharmacy Out-of-Pocket Limit. See the Covered Prescription Drug Benefits section.*	Individual: $500 Family: $1,000	Individual: $500 Family: $1,000
The family deductible and out-of-pocket limit are embedded, meaning the cost shares of one family member will be applied to the per person deductible and per person out-of-pocket limit; in addition, amounts for all covered family members apply to both the family deductible and family out-of-pocket limit. No one member will pay more than the per person deductible or per person out-of-pocket limit. Your copays, coinsurance and deductible count toward your out of pocket limit(s). The amount you pay for all covered expenses counts toward both your in-network and out-of-network deductibles and out-of-network out-of-pocket maximums. Expenses do cross accumulate the in-network and out-of-network deductibles and out-of-pocket maximums. Under the separate Pharmacy out-of-pocket maximum, expenses do cross accumulate in-network and out-of-network. Pharmacy expenses do not accumulate to the plan Out-of-Pocket Limit. Ferrotec has established a Health Reimbursement Account-HRA that can be used to pay for eligible out-of-pocket deductible expenses throughout the plan year. The HRA pays 50% of covered expenses to a $2,000 maximum per member, $4,000 maximum per family.		
Doctor Visits (virtual and office) *You are encouraged to select a Primary Care Physician (PCP). For members up to age 19, visits with In-Network Providers for primary care and mental health and substance use disorder services are covered at no charge.*		

Covered Medical Benefits	Cost if you use an In-Network Provider	Cost if you use an Out-of-Network Provider
Primary Care (PCP) *virtual and office*	$20 copay per visit medical deductible does not apply	50% coinsurance after medical deductible is met
Mental Health and Substance Use Disorder Services *virtual and office*	$20 copay per visit medical deductible does not apply	50% coinsurance after medical deductible is met
Specialist Provider *virtual and office*	$50 copay per visit medical deductible does not apply	50% coinsurance after medical deductible is met
Other Practitioner Visits		
Maternity services		
Routine Maternity Care (Prenatal and Postnatal) *In-network preventive prenatal and postnatal services are covered at 100%.*	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Retail Health Clinic *for routine care and treatment of common illnesses; usually found in major pharmacies or retail stores.*	$20 copay per visit medical deductible does not apply	50% coinsurance after medical deductible is met
Manipulation Therapy	$20 copay per visit medical deductible does not apply	50% coinsurance after medical deductible is met
Acupuncture *Coverage is limited to 20 visits per benefit period.*	$20 copay per visit medical deductible does not apply	50% coinsurance after medical deductible is met
Other Services in an Office		
Allergy Testing	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Prescription Drugs *Dispensed in the office*	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Surgery	**PCP** $20 copay per visit medical deductible does not apply **Specialist** $50 copay per visit medical deductible does not apply	50% coinsurance after medical deductible is met
Preventive care / screenings / immunizations	No charge	50% coinsurance after medical deductible is met
Preventive Care for Chronic Conditions *per IRS guidelines*	No charge	50% coinsurance after medical deductible is met
Diagnostic Services Lab		
Office	No charge	50% coinsurance after medical deductible is met
Site of Service Provider	No charge medical deductible does not apply	50% coinsurance after medical deductible is met
Outpatient Hospital	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Diagnostic Services X-Ray		
Office	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met

Covered Medical Benefits	Cost if you use an In-Network Provider	Cost if you use an Out-of-Network Provider
Freestanding Radiology Center	No charge medical deductible does not apply	50% coinsurance after medical deductible is met
Outpatient Hospital	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Diagnostic Services Advanced Diagnostic Imaging *for example: MRI, PET and CAT scans*		
Office	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Freestanding Radiology Center	No charge medical deductible does not apply	50% coinsurance after medical deductible is met
Outpatient Hospital	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Urgent Care		
Walk-in Center/Walk-in Doctor's Office Visit	$20 copay per visit medical deductible does not apply	Covered as In-Network
Urgent Care Center Visit	10% coinsurance after medical deductible is met	Covered as In-Network
Other Urgent Care services	10% coinsurance after medical deductible is met	Covered as In-Network
Emergency Care		
Emergency Room Facility Services	10% coinsurance after medical deductible is met	Covered as In-Network
Emergency Room Doctor and Other Services	10% coinsurance after medical deductible is met	Covered as In-Network
Emergency Room Doctor Services for Mental Health and Substance Use Disorders	10% coinsurance after medical deductible is met	Covered as In-Network
Ambulance	10% coinsurance after medical deductible is met	Covered as In-Network
Outpatient Mental Health and Substance Use Disorder Services at a Facility		
Facility Fees	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Doctor Services	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Outpatient Surgery		
Facility Fees		
Hospital	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Ambulatory Surgical Center	No charge medical deductible does not apply	50% coinsurance after medical deductible is met

Covered Medical Benefits	Cost if you use an In-Network Provider	Cost if you use an Out-of-Network Provider
Physician and other services *including surgeon fees*		
Hospital	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Ambulatory Surgical Center	No charge	50% coinsurance after medical deductible is met
Hospital (Including Maternity, Mental Health and Substance Use Disorder Services)		
Facility Fees	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Physician and other services *including surgeon fees*	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Home Health Care	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Therapy Services		
Rehabilitation and Habilitation services *including physical, occupational and speech therapies.* *Coverage for physical, occupational and speech therapies is limited to 60 visits combined per benefit period.*		
Office	$20 copay per visit medical deductible does not apply	50% coinsurance after medical deductible is met
Outpatient Hospital	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Pulmonary rehabilitation		
Office	$50 copay per visit medical deductible does not apply	50% coinsurance after medical deductible is met
Outpatient Hospital	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Cardiac rehabilitation *Coverage is limited to 36 visits per benefit period.*		
Office	$50 copay per visit medical deductible does not apply	50% coinsurance after medical deductible is met
Outpatient Hospital	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Dialysis/Hemodialysis *office and outpatient hospital*	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Chemo/Radiation Therapy		
Office	**PCP** $20 copay per visit medical deductible does not apply **Specialist** $50 copay per visit medical deductible does not apply	50% coinsurance after medical deductible is met

Covered Medical Benefits	Cost if you use an In-Network Provider	Cost if you use an Out-of-Network Provider
Outpatient Hospital	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Skilled Nursing Care (facility) *Coverage for Skilled Nursing and Inpatient Rehabilitation facility (includes services in an outpatient day rehabilitation program) is limited to 100 days combined per benefit period.*	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Inpatient Hospice	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met
Additional Services, Equipment and Devices		
Durable Medical Equipment *Durable Medical Equipment and Prosthetics are subject to a combined In-Network annual benefit deductible of no more than $100 per member per benefit period.*	10% coinsurance after deductible is met	50% coinsurance after medical deductible is met
Prosthetic Devices *Durable Medical Equipment and Prosthetics are subject to a combined In-Network annual benefit deductible of no more than $100 per member per benefit period.*	10% coinsurance after deductible is met	50% coinsurance after medical deductible is met
Wigs *Durable Medical Equipment and Prosthetics are subject to a combined In-Network annual benefit deductible of no more than $100 per member per benefit period. Coverage for wigs is limited to 1 item after cancer treatment per benefit period.*	10% coinsurance after deductible is met	50% coinsurance after medical deductible is met
Hearing Aids *Durable Medical Equipment and Prosthetics are subject to a combined In-Network annual benefit deductible of no more than $100 per member per benefit period.*	10% coinsurance after medical deductible is met	50% coinsurance after medical deductible is met

Covered Prescription Drug Benefits	Cost if you use an In-Network Pharmacy	Cost if you use an Out-of-Network Pharmacy
Pharmacy Deductible	Not applicable	Not applicable
Pharmacy Out-of-Pocket Limit	$500 person / $1,000 family	$500 person / $1,000 family
Prescription Drug Coverage **Network:** ***Base Network*** **Drug List:** ***Essential*** *Drugs not included on the Essential drug list will not be covered.*		
Day Supply Limits: **Retail Pharmacy** *30 day supply (cost shares noted below)* **Retail 90 Pharmacy** *90 day supply (3 times the 30 day supply cost share(s) charged at In-Network Retail Pharmacies noted below applies).* **Home Delivery Pharmacy** *90 day supply (maximum cost shares noted below). Maintenance medications are available through our home delivery pharmacy. You will need to call us on the number on your ID card to sign up when you first use the service.* **Specialty Pharmacy** *30 day supply (cost shares noted below for retail and home delivery apply). We may require certain drugs with special handling, provider coordination or patient education be filled by our designated specialty pharmacy.*		
Tier 1 - Typically Generic	$10 copay per prescription (retail) and $20 copay per prescription (home delivery)	50% coinsurance (retail) and Not covered (home delivery)
Tier 2 - Typically Preferred Brand	$30 copay per prescription (retail) and $60 copay per prescription (home delivery)	50% coinsurance (retail) and Not covered (home delivery)
Tier 3 - Typically Non-Preferred Brand/Specialty Drugs	$60 copay per prescription (retail) and $120 copay per prescription (home delivery)	50% coinsurance (retail) and Not covered (home delivery)

Covered Vision Benefits	Cost if you use an In-Network Provider	Cost if you use an Out-of-Network Provider
This is a brief outline of your vision coverage. To receive the In-Network benefit, you must use a Blue View Vision Provider. Adult and children's vision services count towards your out-of-pocket limit.		
Children's Vision exam (up to age 19) *Limited to 1 exam per benefit period.*	$20 copay	$0 copayment up to plan's Maximum Allowed Amount
Frames *Limited to 1 unit every 2 benefit periods.*	No charge	$0 copayment up to plan's Maximum Allowed Amount
Lenses *Limited to 1 unit every 2 benefit periods.*	$20 copay	$0 copayment up to plan's Maximum Allowed Amount
Elective Contact Lenses *Limited to 1 unit every 2 benefit periods.*	No charge	$0 copayment up to plan's Maximum Allowed Amount
Non-Elective Contact Lenses *Limited to 1 unit every 2 benefit periods.*	No charge	$0 copayment up to plan's Maximum Allowed Amount
Adult Vision exam (age 19 and older) *Limited to 1 exam per benefit period.*	$20 copay	Reimbursed Up to $48
Frames *Limited to 1 unit every 2 benefit periods.*	$100 Allowance	Reimbursed Up to $52
Lenses *Limited to 1 unit every 2 benefit periods. Out-of-Network Reimbursement: Single Reimbursed Up to $32, Bifocal Reimbursed Up to $47, Trifocal Reimbursed Up to $66.*	$20 copay	Receives Reimbursement
Elective Contact Lenses *Limited to 1 unit every 2 benefit periods.*	$100 Allowance	Reimbursed Up to $84
Non-Elective Contact Lenses *Limited to 1 unit every 2 benefit periods.*	No charge	Reimbursed Up to $210

Notes:

- If you have an office visit with your Primary Care Physician or Specialist at an Outpatient Facility (e.g., Hospital or Ambulatory Surgical Facility), benefits for Covered Services will be paid under "Outpatient Facility Services".
- Costs may vary by the site of service. Other cost shares may apply depending on services provided. Check your Certificate of Coverage for details.
- Screening and diagnostic imaging for the detection of breast cancer, including diagnostic mammograms, 3D mammography, breast ultrasounds and MRIs are covered in full as required by state mandate.
- The limits for physical, occupational, and speech therapy, if any apply to this plan, will not apply if you get care as part of the Mental Health and Substance Use Disorder benefit.

This summary of benefits is a brief outline of coverage, designed to help you with the selection process. This summary does not reflect each and every benefit, exclusion and limitation which may apply to the coverage. For more details, important limitations and exclusions, please review the formal Evidence of Coverage (EOC). If there is a difference between this summary and the Evidence of Coverage (EOC), the Evidence of Coverage (EOC), will prevail.

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We're here for you – in many languages

The law requires us to include a message in all of these different languages. Curious what they say? Here's the English version: "You have the right to get help in your language for free. Just call the Member Services number on your ID card." Visually impaired? You can also ask for other formats of this document

Spanish
Usted tiene derecho a obtener asistencia en su idioma sin cargo. Llame al número de Servicios para Miembros que figura en su tarjeta de identificación ¿Tiene alguna deficiencia visual? También puede solicitar este documento en otros formatos.

Chinese
您有權免費獲得使用您的語言提供的協助。只需撥打印於您的 ID 卡上的會員服務部電話號碼即可。視力障礙？您也可以索取本文件的其他格式。

Vietnamese
Quý vị có quyền nhận trợ giúp bằng ngôn ngữ của mình, miễn phí. Quý vị chỉ cần gọi đến số điện thoại của Ban Dịch vụ Thành viên trên thẻ ID của quý vị. Quý vị bị khiếm thị? Quý vị cũng có thể yêu cầu các định dạng khác của tài liệu này.

Korean
귀하는 귀하의 언어로 된 도움을 무료로 받을 권리가 있습니다. 귀하의 ID 카드에 있는 가입자 서비스 번호로 전화하십시오. 시각 장애인이신가요? 다른 형식으로 된 이 문서를 요청하실 수 있습니다.

Tagalog
May karapatan kang makakuha ng tulong na nasa iyong wika nang libre. Tawagan lang ang numero ng Member Services na nasa iyong ID card. May kapansanan sa paningin? Maaari ka ring humingi ng iba pang mga format ng dokumentong ito.

Russian
У вас есть право на бесплатное получение помощи на вашем родном языке. Просто позвоните в отдел обслуживания участников по номеру, указанному на вашей идентификационной карте. У вас проблемы со зрением? Вы также можете запросить этот документ в других форматах.

French Creole
Ou gen dwa jwenn èd nan lang ou gratis. Jis rele nimewo Sèvis Manm ki sou Kat ID ou a gratis Gen pwoblèm vizyèl? Ou ka mande tou pou lòt fòma nan dokiman sa a.

Arabic
لك الحق في الحصول على هذه المعلومات والحصول على المساعدة بلغتك مجانًا. فقط اتصل برقم خدمات الأعضاء الموجود على بطاقة هويتك. هل تعاني من ضعف البصر؟ يمكنك أيضًا طلب تنسيقات أخرى لهذه الوثيقة.

French
Vous avez le droit d'obtenir de l'aide dans votre langue gratuitement. Appelez simplement le numéro du Services membres figurant sur votre carte d'identité. Vous êtes une personne malvoyante ? Vous pouvez également demander à accéder à ce document dans d'autres formats.

Persian
شما حق دارید به زبان خود به صورت رایگان کمک بگیرید. فقط با شماره خدمات اعضا مندرج در کارت عضویت خود تماس بگیرید. آیا دچار اختلال بینایی هستید؟ همچنین می‌توانید فرمت‌های دیگر این سند را درخواست کنید.

Armenian
Դուք իրավունք ունեք անվճար օգնություն ստանալու ձեր լեզվով: Պարզապես զանգահարեք ձեր ID քարտի վրա գտնվող Անդամների սպասարկման համարին: Տեսողության խանգարում ունեցո՞ղ եք: Կարող եք նաև խնդրել այս փաստաթղթի այլ ձևաչափեր:

Japanese
あなたにはあなたの言語で無料で支援を受ける権利があります。ID カードに記載されている会員サービス番号にお電話ください」視覚障害をお持ちですか？他の形式でこの文書を要求することもできます。

Italian
Hai il diritto di ricevere assistenza gratuita nella tua lingua. Basta chiamare il numero del Servizio Membri presente sulla tua tessera identificativa. Hai problemi di vista? È possibile richiedere anche altri formati di questo documento.

German
Sie haben das Recht, kostenlose Hilfe in Ihrer Sprache zu erhalten. Rufen Sie einfach die Nummer des Mitgliederservices auf Ihrer ID-Karte an. Sehbehindert? Sie können dieses Dokument auch in anderen Formaten anfordern.

Polish
Masz prawo do bezpłatnej pomocy w swoim języku. Wystarczy zadzwonić pod numer Biura Obsługi Klienta podany na karcie identyfikacyjnej. Masz wadę wzroku? Możesz również poprosić o inne formaty tego dokumentu.

Pennsylvania Dutch
Du hoscht's Recht fer Hilf griege in dei Schprooch fer nix. Duh yuscht die Member Services Number uffrufe uff dei ID Card. Hoscht Druwwel fer sehne? Du kannscht des do Schreiwes in en differnter Weg griege so as du's besser sehne kannscht.

TTY/TTD:711

It's important we treat you fairly

We follow federal civil rights laws in our health programs and activities. Members can get reasonable modifications as well as free auxiliary aids and services if you have a disability. We don't discriminate, on the basis of race, color, national origin, sex, age or disability. For people whose primary language isn't English (or have limited proficiency), we offer free language assistance services like interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711) or visit our website. If you think we failed in any areas or to learn more about grievance procedures, you can mail a complaint to: Compliance Coordinator, P.O. Box 27401, Richmond, VA 23279, or directly to the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201. You can also call 1-800- 368-1019 (TDD: 1-800-537-7697) or visit https://ocrportal.hhs.gov/ocr/portal/lobby.jsf